

PetPal *Training Systems*TM

PetPal RT 500 Series Electronic Dog Trainer Owner's Manual

- RT 500
(One Dog Trainer)
- RT 502
(Two Dog Trainer)



NOTICE!

According to how you use your transmitter, the transmitting range might be much different.

You will have more range if you use your transmitter apart from your body as follows:



Maximum Range



Typical Range



Minimum Range

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INTRODUCTION

Congratulations and thank you for purchasing our **PetPal RT 500 Series** Training Collar. The **PetPal Training Systems™** series represents the absolute latest technological advancement in the Electronic Dog Training World. It offers Maxx-Range™, the industry's only internally woven antenna in the collar. With up to a 500 yard range, they are perfect for household and yard use. **PetPal RT 500** series collars feature sixteen levels of stimulation intensity, with an easy 'no-look' clicking intensity selection dial. Easy one hand operation allows for maximum control and safety. This model includes both the Continuous Stimulation, Momentary or "Nick" Stimulation, and the Vibration function. The collars are 100% waterproof and can be worn even when the dog is submerged. The **PetPal Series** Dog Training Collar is durable, safe and very humane when used correctly. The automatic safety shut-off feature stops the stimulus from both the transmitter and the receiver to prevent accidental or prolonged stimulation.

PACKAGE CONTENTS

- Transmitter
- Collar Receiver (1 for RT 500, two for RT 502)
- Rechargeable Batteries for the Collar
- Battery Charger
- Splitter Cable
- Test Light
- Owner's Manual
- TX battery not included

IMPORTANT NOTE:

Please read this owner's manual in its entirety before operating this unit. Should you have any questions about our collars or their operation please contact our Customer Service department (see back page for address and phone number information).

MODEL FEATURES

Every PetPal RT 500 Electronic Dog Training System Features:

- Digital Technology
- Up to 500 yard range
- Lightweight, compact collar and transmitter
- 16 adjustable intensity levels of Momentary ('Nick') Stimulation and Constant Stimulation
- Positive Vibration
- Gentle Touch System™ Extra Mild Stimulation
- MAXX-Range™ Invisible, Embedded Collar Antenna
- Built in safety shut-off
- Rechargeable Ni-MH battery system in collar
- Completely waterproof collars
- Weather resistant transmitter
- The RT 502 comes with two Collar units, which are operated from the same transmitter.

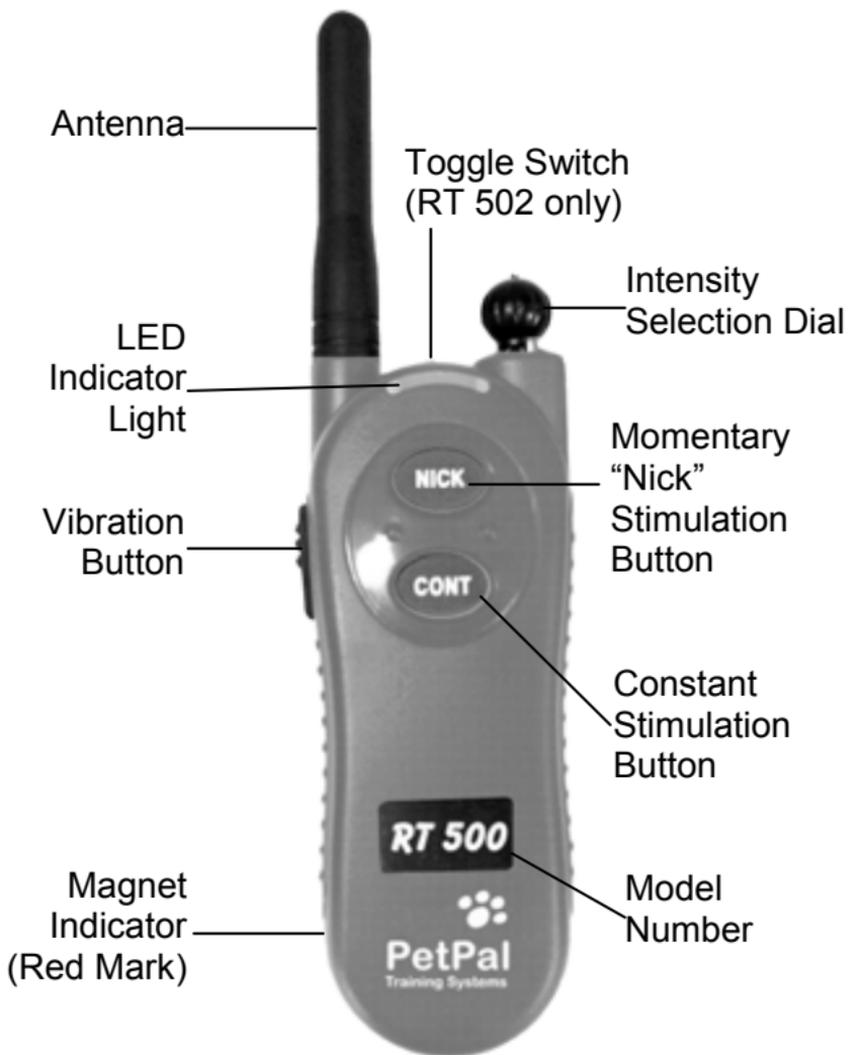
ADJUSTING & POSITIONING YOUR COLLAR FOR PROPER FIT

Proper collar tightness and position are very important to insure safety and correct functioning every time you use the collar.



- All electronic collars need to fit very snugly to work properly. They must be just tight enough to allow the “prongs” or electrodes to make good skin contact. In most cases, you should be able to fit no more than two fingers between the collar belt and your dog’s neck.
- Proper fit of the collar should allow the dog to breath normally. The collar should never be so tight on the dog’s neck that it restricts the dog’s normal breathing pattern.
- If your collar is too loose, you may get inconsistent stimulation due to improper prong contact with the skin. This can directly affect whether or not the dog will receive a correction at the right times. Always check for good “prong” contact if it appears that your dog is not responding to the stimulation.
- A loose collar can also promote skin irritation from moving or rubbing too much on a dog’s neck while they are running or training. A proper snug fit will help prevent this from occurring.
- For proper positioning of your collar receiver box, it should be placed on the front center of the dog’s neck.

PARTS & FUNCTIONS



Transmitter
(PetPal™ RT 500 shown)

PARTS & FUNCTIONS CONT.

Intensity Selection Dial

The intensity selection dial allows you to choose between sixteen different levels of stimulation for very precise control.



Selecting Proper Intensity Level

The first and most important step in training your dog with your **RT 500 Series** Training System is determining the correct Intensity Level to provide the proper training stimulation without over-shocking your dog.

To do this, turn the Collar Unit ON and properly place it on the dog's neck. Set the Intensity Selection dial so that the System is on Level One. Press either the 'NICK' or the 'CONT' Button. If there is no reaction from your dog, increase the Intensity Level in increments of one until the dog feels the stimulation. You should be able to tell when the dog is feeling the shock by the outward signs of discomfort or confusion on it's face. (Note: Some dog's may require more or less stimulation depending upon their individual nature or size.)

Transmitter Antenna

Be sure to check that the antenna is securely fastened to the transmitter before each use. Hand-tighten only. Be careful when screwing the antenna into the transmitter: over-tightening can cause damage to the antenna or the antenna mount.

PARTS & FUNCTIONS CONT.

Magnet Indicator (Red Mark)



The RED mark indicates the location of the magnet in the transmitter. The indicator is used to turn the receiver ON/OFF and for ID programming.

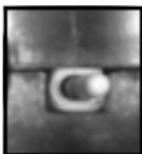
Transmitter Indicator Light

When any of the buttons on the transmitter is pushed, the RED light will turn on to indicate that the transmitter is being operated. When the battery is low, the RED light will flash rapidly.

Remote Training Buttons

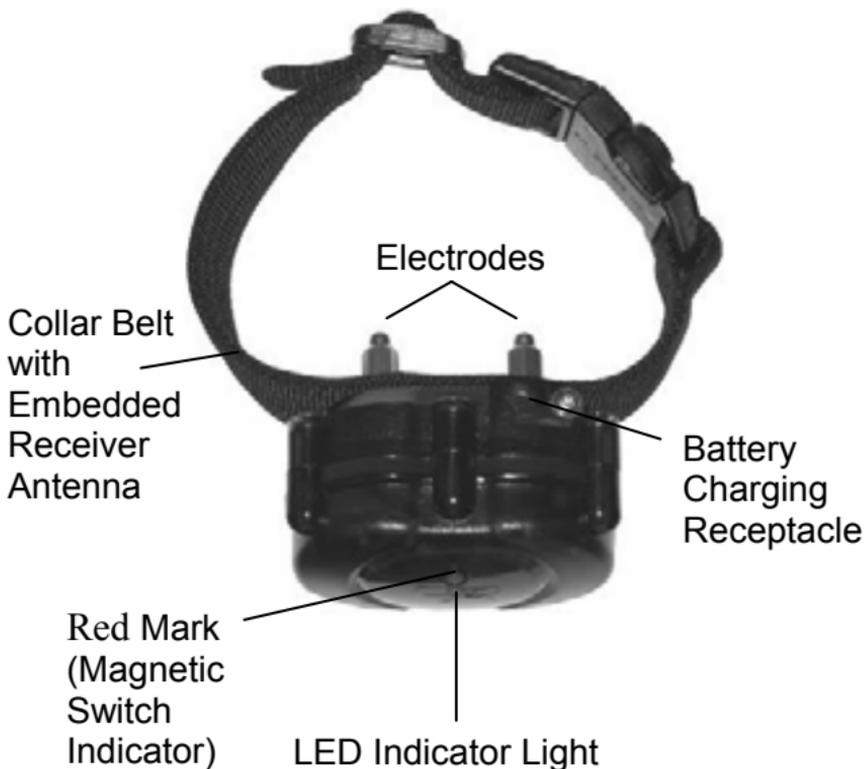
Pressing the “NICK” button causes the collar to administer a Momentary, or ‘Nick’ Stimulation. Pressing the “CONT” button gives a Continuous Stimulation. Pressing the red button on the left side causes the collar to Vibrate only.

Two Dog Model Toggle Switch **(RT 502 only)**



Switching between units can be controlled by moving the toggle selection switch to the desired unit.

PARTS & FUNCTIONS CONT.



Collar Receiver

Collar LED Indicator Light

The red LED light on the collar unit will flash to indicate the unit is ON. When the battery in the collar unit has a sufficient charge, the red LED light will flash about once every two seconds while the unit is ON. When the collar battery has a low charge and needs charging, the red LED will flash rapidly (about 3 times every 2 seconds) while the unit is ON.

PARTS & FUNCTIONS CONT.

Electrodes

Electrodes should make good contact with the skin. For more information on the proper fit of the collar, see page 7.

Collar Belt with Embedded Receiver Antenna

The embedded collar antenna is woven into the collar belt, and it is about 4 inches long. You should be able to feel the embedded antenna on the nylon belt.

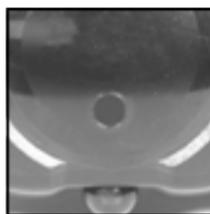
WARNING

Do not cut the part of the collar belt that has the embedded antenna. Doing so will damage the antenna and may result in severely decreased receiver range.

Battery Charging Receptacle

The battery charging receptacle is located on the side of the Collar Unit. After charging, always close the jack with the rubber plug to prevent foreign particles from getting inside the unit.

Red Mark on the Collar Unit

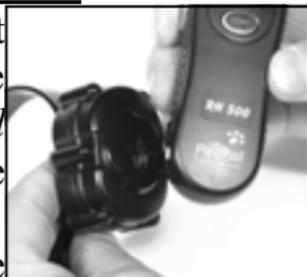


The Red Mark indicates the location of the Magnet Switch in the receiver. To turn the receiver ON/OFF, touch and hold the Red Mark with the Magnet Indicator (Red Mark) on the side of the transmitter until the LED light on the Collar unit starts to flash.

TURNING THE UNIT ON AND OFF

Turning the Collar Unit ON

1. Hold the *Red Mark* (Magnet Indicator) on the side of the transmitter directly against the *Red Mark* (Magnet Indicator) on the front of the collar receiver.
2. A small red LED light (next to the *Red Mark*) will light up solid for about 1 second, and then will begin to flash.
3. You may remove the Transmitter away from the Collar Unit as soon as the LED light starts flashing
4. The Collar Unit is now ON. The LED light should continue to flash to indicate the ON status. (Note: The Transmitter is always in a permanent sleep state. It is only ON when a button is being pressed, and does not need to be turned off by the user).



Turning the Collar Unit OFF

1. Hold the *Red Mark* (Magnet Indicator) on the side of the transmitter directly against the *Red Mark* (Magnet Indicator) on the front of the collar receiver.
2. A small red LED light (next to the *Red Mark*) will light up solid for about 1 second, and then will begin to flash.
3. You may remove the Transmitter away from the Collar Unit as soon as the LED light starts flashing
4. The Collar Unit is now OFF. The LED light should no longer flash, which indicates that the collar is now OFF.

BATTERIES

All **PetPal RT 500** training collars are equipped with rechargeable Nickel Metal Hydride (NiMH) batteries. NiMH batteries are not memory sensitive and do not require depletion before recharging.

The batteries come partially charged from the factory. It is, however, recommended that you give the battery a full charge before the first use. This takes about 12 hours.

Remember - Always keep batteries away from flammable substances (especially when charging).

When storing the unit for a long period, remember to give full charge (12 hours) to the battery regularly. This should be done once every 4 to 6 weeks.

The transmitter uses a 9V replaceable battery (not included). Be sure to pay attention to the “+” and “-” charges when inserting the battery.

Battery Charging Procedure

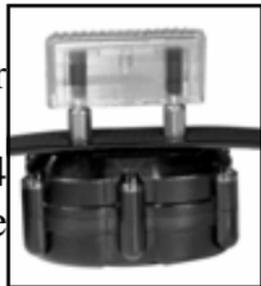
1. Make sure the unit is off.
2. Plug the charger into a standard electrical outlet.
3. Charge the battery for no more than 12 hours.
4. After charging, disconnect the battery charging cable from the receptacle and securely replace the rubber battery receptacle cover.
5. Test the system to make sure that everything is working properly.

TESTING

Before testing, make sure that the collar unit is fully charged and the power to the Collar Receiver is “ON”.

To Test the Electronic Stimulation:

1. Place the tester firmly on the Collar Unit electrodes as shown.
2. Set the intensity level (a setting of 4 or less may not light the tester due to its low intensity level).
3. Push either the ‘NICK’ or ‘CONT’ button.
4. The tester light will flash once for the NICK function and will continue to light while the CONT button is pressed (the higher the intensity level, the brighter the test light becomes).



To Test the Vibration:

1. Turn the Collar Unit ON.
2. Hold the Collar Unit in your hand (you may want to turn the intensity level all the way down and avoid touching the metal contacts to prevent accidental electrical stimulation to yourself).
3. Press the red Vibration button on the side of the transmitter.
4. The Collar Unit should vibrate while you press the button.

REPROGRAMMING

If you own a multiple dog unit, you must select the collar that is being programmed on the Collar Selecting Switch before starting this procedure.

1. Hold the Red Mark (Magnet Indicator) on the left side of the Transmitter directly against the Red Mark (Magnetic Switch Indicator) on the front of the Collar Receiver.
2. A small red light inside the Collar Receiver will light up solid for about 1 second, followed by 6 flashes. You must keep the Transmitter next to the Collar Receiver during this time.
3. Continue to hold the Transmitter against the Collar Receiver until the LED light stays on solid. The Collar Receiver is now in the *Code Running Mode* (the LED light will stay lit for approximately 8 seconds while it is in this mode).
4. Remove the Transmitter from the Collar Receiver and press the NICK and CONT buttons simultaneously while it is in the *Code Running Mode*.
5. When the LED light blinks 3 times, the Collar ID is now programmed and the Collar Receiver is now ON.

NOTE – Do not remove the Red Mark on the Transmitter from the Red Mark on the Collar Receiver until after the LED light stays solid, or the Collar Receiver will not go into the *Code Running Mode*. You must press the NICK and CONT buttons simultaneously while the LED light is lit solid.

IMPORTANT SAFETY NOTES

- Before you start training, your dog should be examined by a veterinarian to assure that your dog is in good health.
- **Never leave your dog unattended with the unit on.** Since no electronic device is perfect, there is a very slight possibility that your dog may receive an unintentional electric stimulation.
- Your **PetPal Trainer** is a very valuable tool if used correctly. It is extremely important that you completely understand all the functions of the collar and how to properly train with it before placing it on your dog.
- The electrodes on this collar are made with high grade stainless steel to help prevent any chemical or allergic reactions with your dog's skin.
- **To prevent neck irritation, the collar should never be worn for more than 12 hours a day. Changing the collar location slightly on the dog's neck daily will also help prevent irritations. It is important to keep the collar clean.** Clean the electrodes regularly with a mild anti-bacterial soap.
- If an irritation is found, carefully wash the dog's neck with soap and water and then wipe the area with Hydrogen peroxide. Dry thoroughly and apply an antibiotic ointment. Consult your veterinarian if the irritations look severe.

MAINTENANCE

- It is very important to periodically clean your **PetPal Trainer** for maximum performance. Regular cleaning will also lengthen the life of your unit.
- Clean the **PetPal Trainer** collar box with lukewarm water and a mild anti-bacterial soap.
- Take care to thoroughly clean the space between the electrodes and the belt.
- The belt and buckle should be cleaned with water and a mild soap then allowed to dry completely.
- After each cleaning, always allow the entire unit to completely dry before use.

WARRANTY

All **PetPal Trainer** collars have a one year parts and labor warranty, effective from the original date of purchase. A copy of the original sales receipt is required to validate the date of purchase.

NOTE

PetPal Trainer batteries are not covered under the warranty.

FCC COMPLIANCE

Your **PetPal Trainer** has been manufactured under complete compliance with the Federal Communication Commission (FCC). The complex internal structure of each product has been designed to operate within specific regulations of FCC specifications. Any unauthorized modifications to your product is a violation of these specifications.

The **PetPal Trainer** has been made with State of the Art equipment. Any fine adjustment should be performed only by D.T. Systems' technicians.



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