



MEMORY FOAM DOG BED

Congratulations on the purchase of your new Mud River Memory Foam Dog Bed! We have included this sheet as a source of information for assembly and care of your new bed.

First of all, please check the dimensions on the box to determine you have received the correct size, and that the cover is also included. Please be aware that due to health issues, we cannot accept returned beds that have come into contact with your dog. We can only accept beds/pads that have never been used, are unassembled, and do not contain any dog hair, odor, or markings. **If the vacuum seal on the mattress has been opened, it is considered used and cannot be returned. In addition, we cannot accept returns on any embroidered items even if they are unused.**

Instructions for assembly

Please use the following instructions to unpack and assemble your orthopedic dog bed. You should have a pre-assembled mattress with a water-resistant liner as well as the bed cover. Please note: after taking the mattress out of the box, the mattress will begin to expand and will continue to expand the first few days. We recommend you assemble the bed immediately after unpacking. Applying your cover after allowing it to expand completely may be very difficult.

Step 1: Remove the cover, unzip and place on the floor, facing upwards.

Step 2: Carefully open the box with the mattress by removing the tape and outer tubular bag. Be careful not to poke or stick your knife/box cutter too deep so as to avoid damaging the mattress. Lift and unroll the mattress. Note that the mattress is made up of 2 inches of support foam laminated to 2 inches of memory foam, which is encased in an outer protective liner. Be sure to place the memory foam side facing up. You can check this by unzipping the mattress cover. The memory foam will hold its shape when pinched as opposed to the support foam which springs back immediately. The memory foam side needs to be facing up.

Step 3: Slide the cover over the mattress, pushing the mattress into the corners. The mattress will be somewhat curled, but will recover flat over time. Zip the cover closed. Your bed will be ready for use within 3-5 days once free of the vacuum sealed packaging.

Note: Our mattresses are vacuum sealed to protect the bed during shipping. The memory and support foam will slowly expand over time, taking up to 5 days to recover. As it expands, it will fill in the gaps in the sides and corners of the cover to create a tighter fit. Please allow sufficient time for this process.

Washing & Maintenance Instructions

To clean your bed, remove the cover. You may use a wet cloth, soft brush or sponge to wipe off residue, stains or stray hairs from the cover. The orthopedic mattress liner can also be removed for easy clean up and the mattress exposed to fresh air. We do not recommend the use of soaps or perfumes to clean your bed and do not recommend heat drying any of our products.

Thank you for purchasing a Memory Foam Dog Bed, by Mud River Dog Products! Please visit us at www.mudriverdogproducts.com for a complete line of canine products for you and your best friend!

For questions not answered above, please feel free to contact sales@boytharness.com

